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CIMPLICITY Display Station Touch Display: IC752CTD500/550

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# *GE Fanuc Automation*

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*CIMPLICITY® OI Products*

*CIMPLICITY® Display Station  
Touch Display:*

*IC752CTD500/550*

*GFK-1508A*

*February 1999*

## *Warnings, Cautions, and Notes as Used in this Publication*

### Warning

**Warning notices are used in this publication to emphasize that hazardous voltages, currents, temperatures, or other conditions that could cause personal injury exist in this equipment or may be associated with its use.**

**In situations where inattention could cause either personal injury or damage to equipment, a Warning notice is used.**

### Caution

**Caution notices are used where equipment might be damaged if care is not taken.**

### Note

Notes merely call attention to information that is especially significant to understanding and operating the equipment.

This document is based on information available at the time of its publication. While efforts have been made to be accurate, the information contained herein does not purport to cover all details or variations in hardware or software, nor to provide for every possible contingency in connection with installation, operation, or maintenance. Features may be described herein which are not present in all hardware and software systems. GE Fanuc Automation assumes no obligation of notice to holders of this document with respect to changes subsequently made.

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CIMPLICITY 90-ADS	Helpmate	PROMACRO	VuMaster
CIMSTAR	Logicmaster	Series Five	Workmaster

## Content of This Manual

This manual describes the features and operation of the following CIMPLICITY Display Station Touch Display products:

**Catalog Number**

IC752CTD500

IC752CTD550

## Related Publications

GFK-1189	<i>CIMPLICITY® HMI for Windows NT™ and Windows® 95 Important Product Information</i>
GFK-1180	<i>CIMPLICITY® HMI for Windows NT™/CIMPLICITY HMI for Windows® 95/CIMPLICITY Server for Windows NT™ Base System User Manual</i>
GFK-1181	<i>CIMPLICITY® HMI for Windows NT™/CIMPLICITY HMI for Windows® 95/CIMPLICITY Server for Windows NT™ Device Communications Manual</i>
GFK-1396	<i>CIMPLICITY® HMI for Windows NT and Windows 95 CimEdit Operation Manual</i>
GFK-1491	<i>Important Product Information</i>

At GE Fanuc Automation, we strive to produce quality technical documentation. After you have used this manual, please take a few moments to complete and return the Reader's Comment Card located on the next page.

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## ***CIMPLICITY® DISPLAY STATION***

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GFK-1508A  
February 1999

**Touch Display Products**  
**Models 1082,1083**  
**IC752CTD500/550**

Welcome to GE Fanuc's CIMPLICITY Display Station products. These products provide an integrated hardware and software platform for running CIMPLICITY HMI applications. The 10.4" active matrix, thin film transistor (TFT) color displays provide a large viewing area with crisp color and contrast in VGA resolution .

The Touch Display incorporates CIMPLICITY HMI software for Windows, and either Microsoft Windows® 95 **or** Microsoft Windows NT® software (depending on model). All Display Stations come preloaded with the full point count version of CIMPLICITY HMI software.

The Touch Display members of the Display Station family feature a fully self contained Pentium® computer with a built-in 640 x 480 resolution pixel flat screen display and resistive touch screen, housed in an industrial, weighing only 11kg (34 25lbs). The 3.5 inch disk drive adds 1kg (2.2lbs) to the weight.

The complete unit is housed within a compact, rugged metal enclosure. The unit is supplied completely assembled and requires only mounting and connecting. Only one panel cut-out is required to mount the unit. The use of special clips that secure the unit to the panel eliminates the need for mounting holes.

---

## Product Features

When you purchase a CIMPLICITY Touch Display system, you receive:

- CIMPLICITY Display Station industrial computer with CIMPLICITY HMI and operating system software installed.
- Power cord
- Floppy disk drive (3.5-inch)
- Installation hardware
- Expansion card kit
- CIMPLICITY Display Station Data Sheet which describes specifics of the hardware and software for your particular system
- CIMPLICITY Display Station system documentation
- CIMPLICITY software licenses and license agreements
- Ethernet driver floppy disk and manual
- Touch screen driver floppy disk
- Microsoft Windows documentation, software distribution (Windows 95 distributed on floppy disks, Windows NT distributed on CD), Certificate of Authenticity and license agreement
- CIMPLICITY HMI software (distributed on CD)

Touch Display features are summarized in Table 1.

**Table 1. Touch Display Features**

<b>Operating system</b>	IC752CTD500 IC752CTD550	Windows 95 Windows NT
<b>CIMPLICITY HMI software</b>		Development and Runtime software
<b>CPU</b>		Pentium, 133MHz (200MHz optional)
<b>Hard disk</b>		2.1 GB minimum
<b>Floppy disk drive</b>		3.5 inch, 1.44MB
<b>RAM</b>		32 MB (64MB, 128MB optional)
<b>Display</b>		Color VGA TFT active matrix LCD with resistive touch screen
<b>Parallel ports</b>		One
<b>Serial ports</b>		One RS-232
<b>Expansion Slots</b>		Three full-ISA expansion slots, one full PCI expansion slot, and one half PCI expansion slot

---

## Display and Touch Screen

The Touch Display features a color liquid crystal display (LCD) with a resistive touch screen. The touch screen, which is an integral part of the front panel on all Touch Display Flat Screen models, makes operation of a configured system more intuitive by allowing the operator to interface with the system by simply touching the screen.

## Floppy Disk Drive Unit

A floppy disk drive (IC752FPY000), interface cable and connector are included with the Touch Display unit. The disk drive unit is housed in a metal case that can be attached to the rear panel of the Touch Display enclosure.

### Note

Using the disk drive that is provided with the Touch Display unit will ensure compatibility. The use of other types of drives and controllers, which may not be compatible with the Touch Display, is not recommended.

---

## Hardware Installation

This section describes procedures for mounting the Touch Display unit, and installing PC compatible cards and the floppy disk drive unit.

A single cut-out is required in the mounting panel. No extra holes are required. Instead, ten spring-loaded retaining clips are supplied to secure the unit from behind the panel.

### Note

The Touch Display unit with processor card weighs approximately 11kg (25 lbs). The 3.5 inch disk drive adds 1kg (2.2lbs) to the weight when installed.

## Mounting Guidelines

When selecting a location for the Touch Display unit, make sure that there will be enough space for access to the connectors, located on the right side of the unit. For unit dimensions, refer to Figure 1. The mounting location for the Touch Display unit should meet the following requirements:

- The panel into which the unit is mounted should provide protection from dust, dirt and water in an industrial environment.
- The panel should be capable of supporting the weight of the Touch Display unit without distortion.
- Maximum panel thickness is 8.9mm (0.35 inch).
- Allowance should be made for air flow. A fan draws in air through a filter mounted on the back of the unit. Warm air is expelled through slots in the connector panel (refer to Figure 1).

**Caution**

**The protective film covering on the Touch Screen is *not* suitable for use in conditions of prolonged exposure to direct sunlight. (Exposure to sunlight through window glass will not harm the protective film.)**

**Caution**

**Do not use abrasive products to clean the Touch Screen. Do not allow cleaning agents that contain ammonia to remain on the Touch Screen. These products could damage the protective film on the Touch Screen.**

### Note

All twelve mounting clips must be installed to achieve a good seal between the Touch Display unit and the mounting panel.

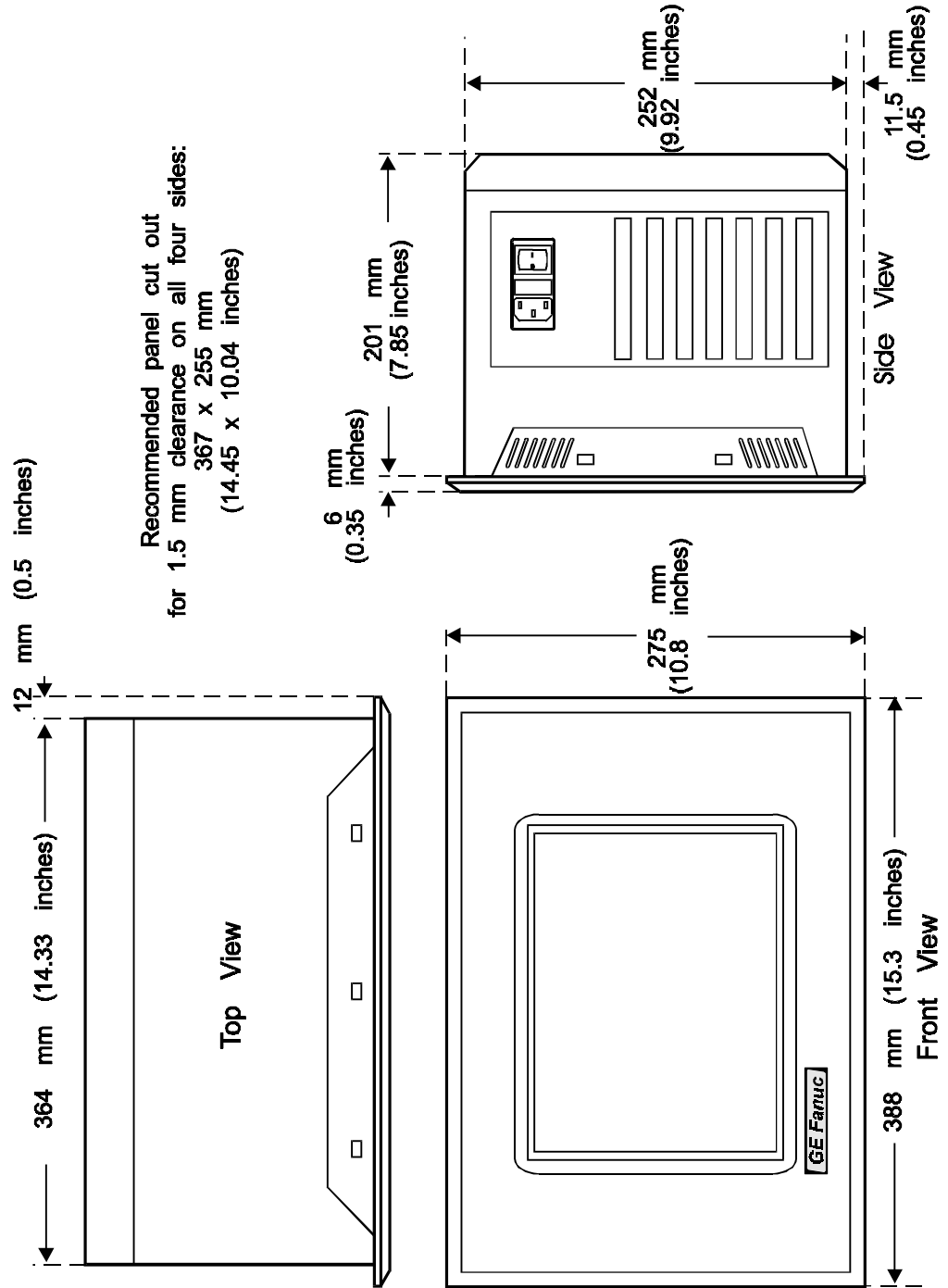


Figure 1. Touch Display Unit Dimensions

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## Mounting Procedure

1. Cut out the panel to the dimensions shown. The cut-out dimensions of 367x255 mm (14.45x10.04 inches) allow a 1.27mm (0.05 inch) clearance on each edge of the Touch Display unit.

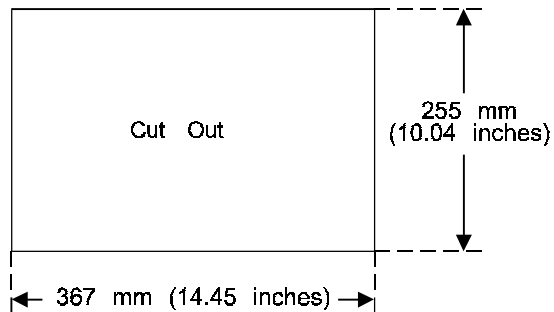


Figure 2. Panel Cutout Dimensions

2. Position the Touch Display unit in the cut-out and fit the ten spring-loaded retaining clips into the slots. **All ten clips must be installed to achieve a good seal.**

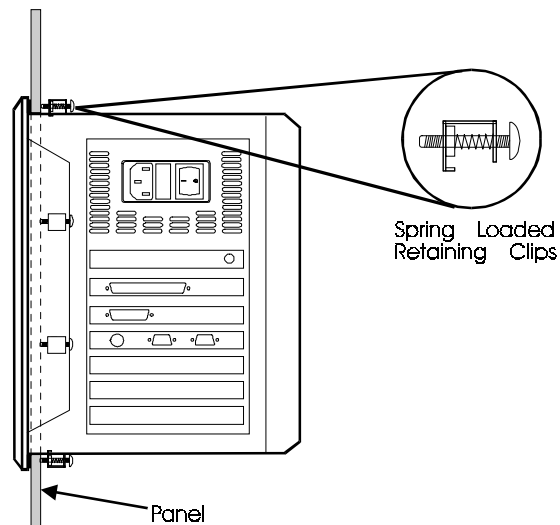


Figure 3. Mounting the Touch Display Unit

3. Screw in the tightening screw on each clip so that the nut compresses the spring. To ensure a good seal between the Touch Display unit and the panel, tighten the clips evenly (tighten each of the ten clips in turn, a little at a time).
4. Stop tightening the clips when the springs are fully compressed — at this point the Touch Display unit is locked in place.

---

# Installing PC-Compatible Expansion Cards

## Warning

**Switch off the unit and disconnect the main power input before removing the rear panel. Wear an ESD strap and take precautions to protect against static damage.**

There are three main types of PC expansion cards; Legacy ISA, Plug-and Play ISA, and PCI. All three can be used in this system, but are installed differently. Regardless of which card type is being installed, ensure that the maximum power ratings given in the “Specifications” section are not exceeded by the total of all cards you have installed in the system. The network card is factory installed and does not need to be considered.

Legacy ISA cards are the oldest standard and require memory, I/O, and IRQ settings to be manually set on the card using jumpers, DIP switches, or a configuration program. If your card is a Legacy ISA type, follow the instructions for “Configuring Expansion Cards,” then proceed with installation.

Plug-and-Play ISA cards look like Legacy ISA cards and plug into the same slots (black or brown connector). Unlike Legacy ISA cards, these do not need to be configured manually for this system. If you are using a Plug-and-Play ISA card, proceed with card installation. It may be necessary to install a software driver to use the board after the board is installed.

PCI cards are the highest performance expansion card type. They only fit in the PCI (white connector) slots. PCI cards do not need to be configured manually for this system. If you are using a PCI card, proceed with card installation. It may be necessary to install a software driver to use the board after the board is installed.

### Removing Rear Cover and Card Clamp Bracket

The Touch Display rear panel must be removed in order to gain access to the expansion cards. There are three screws securing the rear panel, two on the bottom of the unit and one next to the floppy connector on the rear cover. When these are removed, the rear panel can be lifted away from the main unit. Remove the card clamp bracket by unscrewing the captive screw and lifting the bracket away (see Figure 4).

### Blanking Plates

Blanking plates are installed on each unused card position. Remove blanking plates as necessary to install new cards. Empty slots must always have a blanking plate installed, otherwise the air flow through the unit will be affected.

### Card End Guide

If you are installing a full-length card, insert one of the included plastic card end guides. Press it into the holes provided in the chassis. It will hold the end of the card in place.

### Insert Card

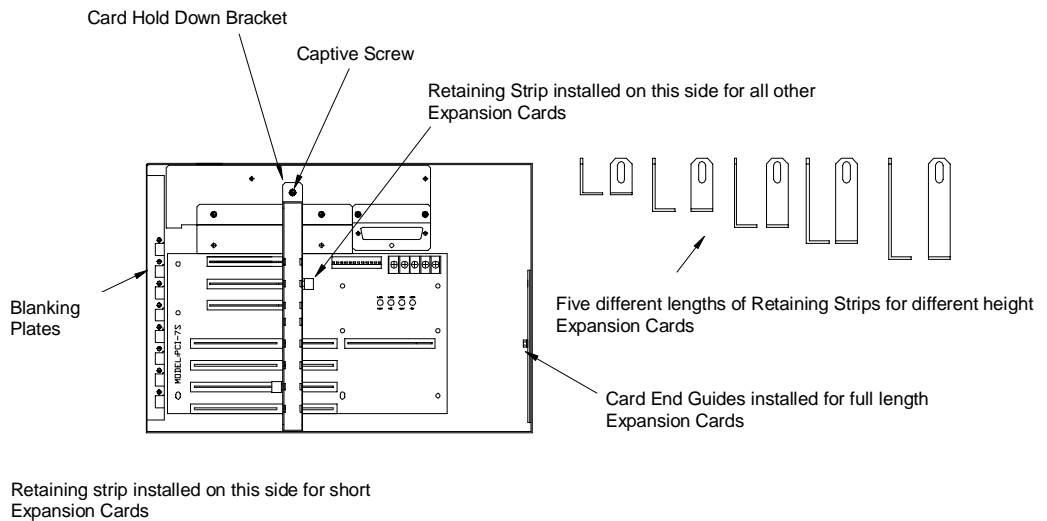
Firmly press the card into an expansion slot of the correct type for the card (PCI or ISA). Ensure that the board is fully seated into the backplane connector, then attach the card’s end plate to the chassis using the screw that held the blanking plate on.

---

## Card Clamp

A card clamp bracket, which can accommodate various heights of cards, is fixed to the chassis with a captive screw. Metal retaining strips of five lengths (three each) are provided to secure cards of different heights. All cards must be secured by pressure from the card clamp bracket or by a retaining strip for protection from shock and vibration. A full height card will be held in by the card clamp bracket and does not need a retaining strip. Smaller ISA and PCI cards do not require a clamp because there is enough retaining force provided by the connector to hold it in place.

1. Install the cards. For partial-height cards, attach the appropriate retaining strips to the card clamp bracket using the included screws with integral lock washers. The foot of the strip should press firmly against the top of the card when the captive screw attaching the card clamp bracket to the chassis is tightened. A good fit is achieved by selecting a strip of the correct length and adjusting its position before tightening its screw.
2. After the cards are installed, tighten the card clamp bracket captive screw. The cards should be secure front and back.
3. Replace the back cover and fasten the three screws that hold it on.



**Figure 4. Card Clamp Chassis**



---

## Configuring Expansion Cards (Legacy ISA Only)

<b>CAUTION</b>
----------------

**For most applications an IRQ or address cannot be shared by more than one resource. If more than one resource is set to the same interrupt or address, the application may not respond properly and could cause your machine to lock up. Following these instructions when installing Legacy ISA cards will prevent problems with resource conflicts.**

When Legacy ISA cards are installed, the system needs to know that they are present, and the card and system need to have the same hardware settings.

1. Connect a keyboard, turn on the system power, and press DEL when prompted to enter the BIOS Setup program.
2. Select PNP/PCI CONFIGURATION.
3. If the card requires one or more interrupts, go to an IRQ that currently reads “PNP PCI/ISA” and change it to “Legacy ISA” by pressing PAGE DOWN. Do *not* use an IRQ that already reads “Legacy ISA.”
4. If the card requires memory space, enter the address and amount where “Memory Used” appears. Press ESC to exit this screen, and F10 to save and exit Setup. When the screen goes blank, turn off the power.
5. If the card has jumpers or DIP switches, set them so that they match the IRQ and memory addresses set in the BIOS Setup.
6. Set the I/O port settings of the card (if any) so that they fall within the ranges labeled “Available” in Table 2.
7. If the card is set up using a configuration program, proceed with installation, then run the card’s configuration program. Set the IRQ and memory address settings to be the same as those put into BIOS Setup. Set the I/O port settings (if any) to a range labeled “Available” in Table 2.

**Table 2. I/O Port Range Table**

000-1FF	Reserved
200-27F	Available
280-2FF	Reserved
300-377	Available
378-3DF	Reserved
3E0-3EF	Available
3F0-3FF	Reserved

---

## Installing the Floppy Disk Drive

The floppy disk drive is designed for mounting on the rear panel of the Touch Display unit. Two locating slots in the rear panel accept the two metal hooks on the disk drive housing. A captive screw fastens the drive assembly to the rear panel. A ribbon cable, terminated with a D-type connector, extends from the disk drive to the floppy disk connector at the back of the unit.

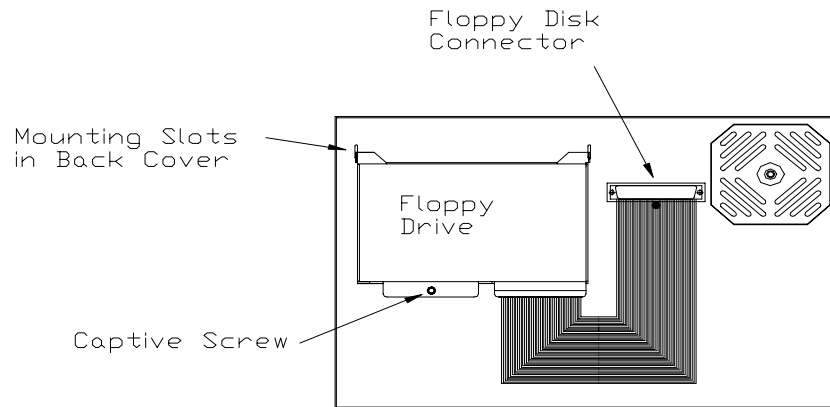


Figure 5. Floppy Disk Drive Mounting

<b>Caution</b>
----------------

**The Touch Display unit must be powered off before the disk drive connector is connected or disconnected. Failure to observe this precaution will result in damage to the equipment.**

Install the 3.5 inch disk drive as follows:

1. Power down the Touch Display unit.
2. Fit the disk drive housing into the two locating slots on the Touch Display rear panel (refer to Figure 6).
3. For temporary attachment, tighten the captive screw finger tight. For permanent attachment, use a screwdriver to tighten the screw.
4. Connect the 37-pin D-type connector to the FLOPPY DISK connector and tighten the two securing screws.
5. Power up the Touch Display unit and check that there are no boot up error messages relating to the floppy disk drive.
6. To test the drive, insert a formatted disk and select 3 ½ Floppy A: in Windows Explorer.

---

## Changing the Air Filter

The filter element should be cleaned every three months, or sooner in dusty environments. If the air filter is not changed at suitable intervals, or a non-approved filter element is installed, the unit may overheat.

Filter Type: 12.7mm (0.5 inch) thick polyester/polyurethane open cell foam (20 ppi)

### To Clean the Air Filter Element

The filter element is held directly behind the filter plate in the rear of the Touch Display unit.

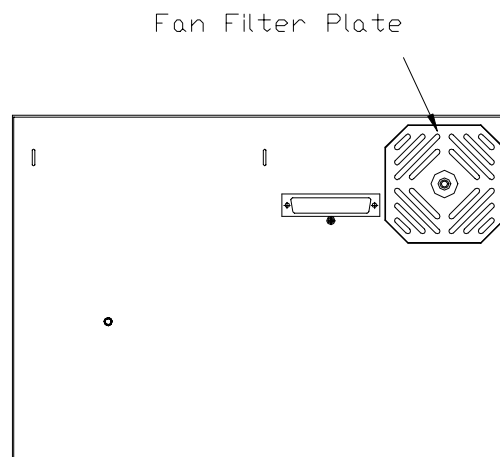


Figure 6. Filter Element Location

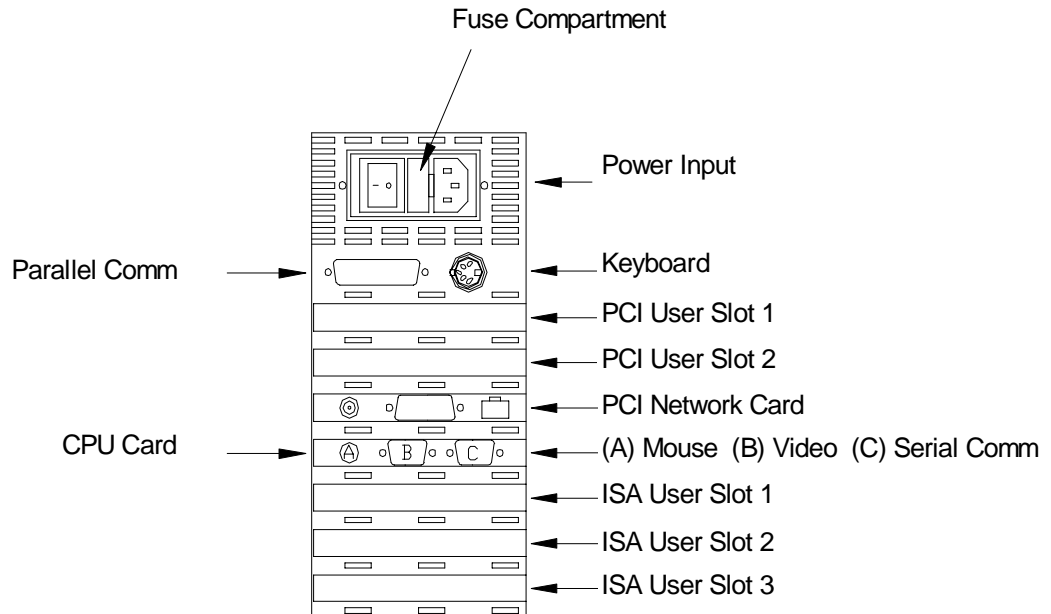
**Caution**

**Power down the Touch Display unit before removing the air filter plate.**

1. Unscrew the screw in the center of the filter plate sufficiently to allow the plate to be removed. The screw is captive in the plate.
2. When the filter plate has been removed, the filter element can be cleaned. Wash and dry the filter element and replace the filter plate after cleaning the filter element.

## Connection

All connections are made on the side panel of the Touch Display unit. The connector layout is shown in Figure 7.



Note: The CPU card must always occupy the card position as shown above.

Figure 7. Touch Display Connectors

Table 3. Connector Listing

Card Slot (from top)	Type	Function
none	3-prong AC power receptacle	Power input
none	5-pin DIN	Keyboard connection
2	Blank Plate	PCI User Expansion
3	Blank Plate	PCI User Expansion
4	Coaxial	Ethernet communications
4	RJ45 (10BaseT)	Ethernet communications bus
5A	6-pin, mini DIN	Mouse connection
5B	female, 15-pin high density	VGA CRT output
5C	9-pin male D-type	Serial COM (COM1)
6	Blank Plate	ISA User Expansion
7	Blank Plate	ISA User Expansion
8	Blank Plate	ISA User Expansion

---

## AC Power Input

The power input connector is a standard CEE22 type. A power cable is supplied with the Touch Display unit.

The power supply is auto-ranging, therefore no configuration is needed to change the unit between 110 volt AC and 240 volt AC operation. Check that the fuse is of the correct rating for the supply voltage.

The panel mounted power input connector houses a 5 x 20mm fuse in a compartment adjacent to the input socket. The fuse-holder can be accessed only when the power lead is withdrawn.

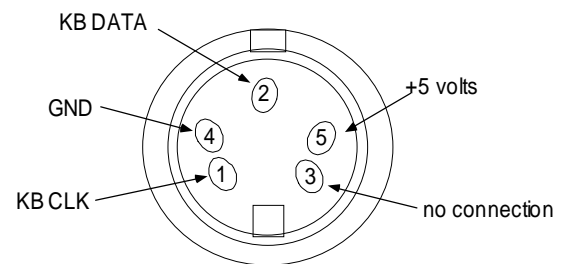
### Fuse value

- 2 amps for 240 volt operation
- 3.15 amps for 110 volt operation (factory installed)

## Keyboard

No keyboard is supplied with the Touch Display product. A PC AT keyboard is required to configure the application software. After configuration, the Touch Display can be operated without a keyboard by using the built-in touch screen.

The keyboard connector is a standard 5-pin DIN female connector.

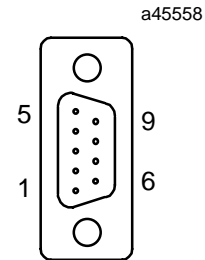


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## Serial Communication Cables

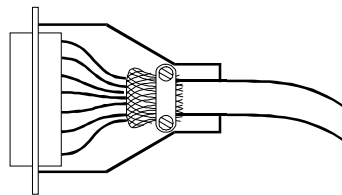
**COM1 Pin Assignments**

1	DCD
2	Rx
3	Tx
4	DTR
5	Gnd
6	DSR
7	RTS
8	CTS
9	RI

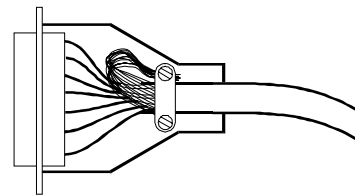


Serial communication cables for COM1 should be correctly terminated.

- Typically COM1 is used for communications to the PLC.
- To ensure that the installation meets the EMC radiation specification, the serial cables must comply with the following requirements:
  - The cables must be of the shielded type.
  - The D-type connector covers must provide EMC shielding (e.g. metallized plastic or die cast metal covers).
  - The cables must be terminated with 360 degree termination of the shield, as illustrated below.

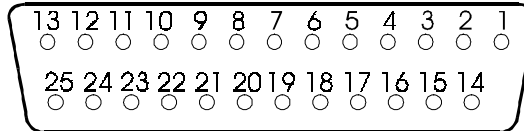


Correct termination



Incorrect termination

## Printer Port LPT1

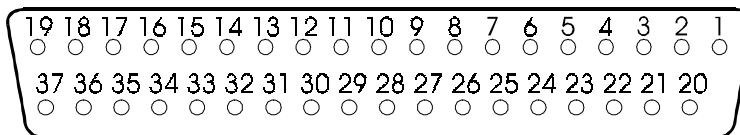


### LPT1 Pin Assignments

1	Strobe	10	Acknowledge
2	Data Bit 0	11	Busy
3	Data Bit 1	12	Paper End
4	Data Bit 2	13	Select Out
5	Data Bit 3	14	Auto Feed XT
6	Data Bit 4	15	Error
7	Data Bit 5	16	Initialize Printer
8	Data Bit 6	17	Select In (From Printer)
9	Data Bit 7	18 to 25	Ground

## Floppy Disk Drive Interface

The 3.5 inch floppy disk drive interface is factory set to Drive A. Connection is via a 37-pin female D-type connector mounted on the side of the Touch Display unit.



### Disk Drive Interface Pin Assignments

1 to 17	Ground		28	DIR	Direction
18 to 19	+5 VDC.	Power	29	STEP	Step Pulse
20	RWC/RPM	RPM Low	30	WD	Write Data (to floppy)
21	No connection		31	WE	Write Enable
22	No connection		32	TR0	Track 0
23	IDX	Index	33	WRPRT	Write Protected
24	MO1	Motor Enable 1	34	RDD	Read Data (from floppy disk)
25	DS0	Drive Select 0	35	HS	Head Select
26	DS1	Drive Select 1	36	DCHNG	Disk Change
27	MO0	Motor Enable 0	37	+5 VDC	Power

---

## *Initial Startup*

When you first power up your system, you will need to attach a standard AT-type keyboard to the external keyboard port on the Display Station. When the system starts up, you will be required to enter the Product ID from the Windows 95 or Windows NT Certificate of Authenticity and other data to set up your system.

Also, most configuration activities that you perform on a Touch Display system can be more easily completed using a keyboard or may require a keyboard.

## **Powering Up the Touch Display Unit**

<b>Caution</b>
----------------

**Do not connect or disconnect external devices, such as a printer or an external floppy drive, while the unit is powered. Failure to observe this precaution could result in damage to the equipment.**

The power switch is located on the side of the Touch Display unit next to the input power connector. To power up the unit, set the rocker switch to the | position.

During power up, the processor will run its normal diagnostic checks and indicate the presence of any errors either with a screen prompt or with warning beeps.



---

## Setting Up Windows 95 Systems (IC752CTD500)

Before you get started you need an AT keyboard.

1. Plug in the keyboard, PS/2 mouse, and power cord.
2. Power on the unit. The Windows 95 Setup screen will appear.
3. Type your name.
4. Press the TAB key and type your company name
5. Press ENTER.
6. Read the license agreement
7. Click your choice.
8. Click Next.
9. Enter the Windows 95 Certificate of Authenticity number found on the front of your Windows 95 manual. Press ENTER.
10. The network card used in these systems supports Plug & Play installation.
11. Windows 95 will go through setup.
12. When prompted for Date/Time Properties, use your left and right arrow keys to set the time zone to your time zone. Press ENTER.
13. If you have a printer connected, click Next and select your printer model type. If not, click the Cancel button. The Welcome to Windows 95 window will appear.
14. Click Close for the Welcome to Windows 95 window.

---

## Configuring the Touch Display to Run on a Microsoft Network

Before setting up your new CIMPLICITY Display Station up for the network, you should consult with your network administrator. Duplicate TCP/IP addresses on the same network cause network problems.

1. Click the Start icon, then click Settings and Control Panel.
2. In the Control Panel window, double click the Network icon. The Network dialog box will appear.
3. In the Network dialog box, click the Identification tab. You will need to type in your Computer name, Workgroup name, and Computer Description.

### Note

Computer names must be less than or equal to ten characters to run CIMPLICITY software.

In Windows 95 systems, for Viewers and HMIs to be able to browse remote nodes, the local computer name must be entered into the `/WINDOWS.000/HOSTS` file.

4. To allow sharing,
  - A. Go to the Configuration tab and click the File and Print Sharing button. The File and Print Sharing dialog box will appear.
  - B. Check the File and Print Sharing options that you want and click OK.
5. To add the TCP/IP protocol,
  - A. Go to the Configuration tab and click the Add button. The Select Network Component dialog box will appear.
  - B. Click the Protocol option and click the Add button.
  - C. In the Manufacturer list, select Microsoft. In the Protocol list, select TCP/IP. Click OK.
6. When you have finished setting up the Network, click OK in the Network dialog box. Click Yes to reboot your system now.

---

## Setting Up Windows NT Systems (IC752CTD550)

Before you get started, you will need to connect an AT keyboard to the Display Station.

1. Plug in the keyboard, PS/2 mouse, and power cord.
2. Power on the unit.
3. Read license agreement
4. TAB to your choice and press ENTER.
5. Press ENTER to start the Windows NT Setup.
6. Type your name
7. Press the TAB key and type your company name.
8. Press ENTER.
9. Enter your Windows NT Authentication number found on your Windows NT manual. You will need to use the TAB key to get to each number field. If correct, press ENTER.

### Note

Computer names must be less than or equal to ten characters to run CIMPLICITY software.

10. Enter a Computer name. This name should be unique to other computers on the same network. Press ENTER.

### Note

Your system has been set up to enable autologon. Autologon allows the system to boot into Windows NT without your having to use a keyboard to press CTL-ALT-DEL.

11. You will be prompted for a password.

### Note

The password is case sensitive. You must use uppercase **GE** for the password.

- To use the autologon feature, type **GE** for the password. Press the TAB key and type **GE** in the Confirm Password box. Press ENTER.
- To skip the password, press ENTER
- To assign a password, type in a password, press the TAB key, and type the password in the Confirm Password box. Press ENTER.

12. Press ENTER to continue with Windows NT Setup.
13. You will be prompted with 2 messages to enter a TCP/IP address and subnet mask address.

### Note

If necessary, consult your network engineer to select appropriate addresses.

14. After completing the network setup, the system will copy files over and finalize its setup.
15. At the end of the setup process, you will be asked to reboot the system. Press ENTER.

---

## Login Recommendation

If you type **GE** as your Administrator password, your CIMPPLICITY Display Station will automatically log on as Administrator.

Log onto the system as Administrator when you power up the system. Doing so eliminates the requirement to log on to CIMPPLICITY when you run the CIMPPLICITY Demo or any other CIMPPLICITY project that includes a user named Administrator. All CIMPPLICITY projects are configured with an Administrator user by default.

## Directory Structure

The contents of the Display Station hard drive, as shipped from GE Fanuc are listed below.

### Windows NT Systems

<b>C:\CIMCD\i386</b>	<b>CIMPPLICITY CD</b>
<b>C:\i386</b>	<b>Windows NT CD</b>
<b>C:\Backpack</b>	<b>Backpack CD drivers</b>
<b>C:\ELOTOUCH</b>	<b>Touch screen drivers</b>
<b>C:\i386\DRVLIB.NIC\3C90XV3</b>	<b>Network drivers</b>
<b>C:\SP3\i386</b>	<b>Service pack 3 drivers</b>

### Note

If you reload any Windows NT component requiring files, such as network driver, you must reload service pack 3. To do this type:

**C:\SP3\UPDATE**

---

## Registering Your CIMPLICITY Software

All Display Stations are licensed to run CIMPLICITY software. You will need to register your CIMPLICITY software by following the steps below. License numbers can be found in the license packs provided. If you purchase additional product options to run on the Display Station, you will need to contact GE Fanuc to update the system licensing.

1. Click Start, Programs, CIMPLICITY, HMI, Registration.
2. Click Next for new User.
3. Read the License Agreement and select Yes if you agree.
4. Fill in the User Information.
5. Click Next
6. Open your CIMPLICITY software box and find your license packs. Open each license pack and type the serial numbers in the fields provided.
7. Call the CIMPLICITY phone number that appears on the screen.

Faxes and phone calls will be processed between 8 AM and 5 PM Eastern time, Monday through Friday, except for regularly scheduled holidays. Faxes and calls received after hours, on weekends, or holidays will be processed as soon as possible on the following business day.

When you phone, please be prepared to provide GE Fanuc with the following information:

- Your User information
- CIMPLICITY serial numbers
- The System Key Code generated during the registration procedure

### **Note**

When it is installed without the authorization code, you can run the software as a fully functional system in two-hour increments.

---

## Installing Application Software

The Windows operating system and CIMPLICITY HMI software are loaded onto the Touch Display unit at manufacture. If it is necessary to reload software, follow the instructions in the documentation supplied with the software. The following sections give tips for customizing the software for the Touch Display platform.

### External CD-ROM Drive

A driver, BP32DRV, is factory-installed to allow the Micro Solutions Backpack™ External CD-ROM Drive to be used for loading software. To enable this driver on units with Windows NT, select Devices under Control Panel, select BP32DRV, and change Startup setting to System. Close the Control Panel, shut down, and connect the drive to the parallel port. Restart the system and open Windows NT Explorer. The CD-ROM should appear as D:. When finished, the driver can be set to Disabled again. For units using Windows 95, simply shut down, connect the drive, and restart.

### Touch Screen Driver for Windows

Operation of the touch screen with Windows 95 or Windows NT requires the software driver, MonitorMouse™. This software is installed and configured at the factory and does not normally need to be changed.

The integral touch screen of the Touch Display unit is internally connected to serial port COM2 on the system board. The driver settings can be changed by double-clicking the Elo Touch screen icon in Control Panel. The factory default settings are:

Controller Type	= Serial
COM Port	= COM2
Mode	= Drag, Double-Click
Command Set	= SmartSet 2xx0

The Mode setting can be changed to suit individual preferences. These parameters are written into the Windows system files by the driver setup utility.

---

## *Shutting Down the Computer*

<b>Caution</b>
----------------

**To avoid damaging files, always shut down Windows software before removing power from your Display Station product.**

To shut down Windows 95 or Windows NT software, select Shut Down from the Start menu.

---

## System Operation

### External Mouse

The touch screen and PS/2 mouse will work simultaneously if the mouse is 100% Microsoft or IBM PS/2 compatible. Because Windows can load only one mouse driver at a time, it is not possible to provide simultaneous support for a mouse that requires its own specific Windows driver.

### CIMPLICITY Software

For detailed software operating instructions, refer to the following documentation.

GFK-1189	<i>CIMPLICITY® HMI for Windows NT™ and Windows® 95 Important Product Information</i>
GFK-1180	<i>CIMPLICITY® HMI for Windows NT™/CIMPLICITY HMI for Windows® 95/CIMPLICITY Server for Windows NT™ Base System User Manual</i>
GFK-1181	<i>CIMPLICITY® HMI for Windows NT™/CIMPLICITY HMI for Windows® 95/CIMPLICITY Server for Windows NT™ Device Communications Manual</i>
GFK-1396	<i>CIMPLICITY® HMI for Windows NT and Windows 95 CimEdit Operation Manual</i>

### Communications

For information on the hardware setup for device communications, refer to CIMPLICITY® HMI for Windows NT™/CIMPLICITY HMI for Windows® 95/CIMPLICITY Server for Windows NT™ Device Communications Manual, GFK-1181.

Your CIMPLICITY Touch Display has been configured with networking components that enable you to establish new networks or connect to existing networks easily. If you intend to use Microsoft NetBEUI, TCP/IP, or Direct Cable Connection, some minimal setup changes are required before you can use the system for network applications. In both Windows 95 and Windows NT systems, these settings are changed using the Network application in the Control Panel program group.

---

## BIOS Settings

It is normally not necessary to change the hardware configuration settings in the CMOS memory. If settings become corrupted, follow the procedures here to reload the factory configuration. If Legacy ISA Expansion cards are added to the system, change the PNP/PCI Configuration settings as described earlier.

Connect a keyboard and turn on the power. Enter the Setup mode by pressing the DEL key when prompted during the computer power-up sequence. A screen will appear offering several options for changing settings, restoring default settings, and other functions. Follow these instructions to restore the factory configuration.

1. Select the Load Setup Defaults option. Then, select the Save CMOS settings option. You will be prompted to exit. *Do not* exit at this time.
2. Go into Standard CMOS Setup and make the following selections:

Primary HDD master	AUTO, LBA mode
Secondary HDD master and slave	NONE
Primary HDD slave	NONE
Drive A	1.44 MB 3.5" drive
Drive B	NONE
Halt on Errors	All, but keyboard

Exit Standard CMOS Setup.

3. Go into BIOS Features Setup and make the following selections:

Bootup Floppy Seek	No
Quick Power-On Test	enabled
Boot Search Order A, C	

Exit BIOS Features Setup.

4. Go into Integrated Peripherals Setup and make the following selections.

Onboard UART1	3F8/IRQ4
Onboard UART2	2F8/IRQ3
Parallel Port Mode	ECP + EPP

5. Select Save and Exit Setup. The startup sequence should begin now.

The system is now configured with factory CMOS settings.



---

## *Diagnostics and Troubleshooting*

This section consists of “Self-Test Diagnostics,” “Troubleshooting,” and “Corrective Actions.” “Self-Test Diagnostics,” describes how to respond to errors that could be detected by the automatic self test that is performed each time the Display Station powers up. “Troubleshooting” contains tables of symptoms, their possible causes, and recommended corrective actions. “Corrective Actions” contains detailed procedures that are too lengthy to include in the Troubleshooting tables.

### **Self-Test Diagnostics**

The computer automatically performs self-test diagnostics each time it is powered up. The self-test consists of a series of checks that verify correct performance of the computer hardware. When the self-test is being performed, you will see the message XXXX KB OK displayed on the screen, where XXXX is a number that increases until it matches the amount of usable memory.

### **System Test and Initialization**

These routines test and initialize board hardware. If the routines encounter an error during the tests, you will see an error message on the screen. There are two kinds of errors: fatal and non-fatal. If a non-fatal error occurs, the system can usually continue the boot up sequence. Non-fatal error messages usually appear on the screen with the following instruction:

press <F1> to RESUME

Write down the message and press the F1 key to continue the bootup sequence.

### **System Configuration Verification**

These routines check the current system configuration against the values stored in the CMOS memory. If they don't match, the program will generate an error message. To correct this condition, you will need to run the BIOS setup program and correct the configuration information in memory. (Refer to page 24.)

There are three situations in which you might need to change the CMOS settings:

1. You are starting your system for the first time.
2. You have changed the hardware attached to your system.
3. The CMOS memory had lost power and the configuration information has been erased. If this has happened, call GE Fanuc's CIMPLICITY hotline.

---

# Troubleshooting

## Powerup

Symptom	Possible Causes	Solution
Display Station does not power up.	Power not on (PWR indicator not lighted or display completely dark).	Make sure that Display Station is plugged in. Make sure that power source is functioning properly.
Display is blank (PWR indicator is lighted).	See "Display" on page 27.	See "Display" on page 27.
Non-System disk or disk error message displayed.	Disk in floppy disk drive.	Remove floppy disk and then reboot or power cycle.
Safe Recovery Error message displayed.	Occurs on initial power up if the unit is accidentally turned off without first shutting down the Windows 95 software.	The Display Station will power up normally.
Memory count during powerup self-test is incorrect.	Optional SIMM is installed incorrectly or is incompatible with the Display Station CPU.	Make sure that the appropriate memory is installed correctly.
CMOS checksum error – Defaults loaded CMOS battery failed message displayed.	CMOS battery failure.	<b>Note:</b> This battery has a lifetime of up to 10 years under normal operating conditions. The battery is not field replaceable. For more information, see "CMOS Checksum Error" on page 31.
A screen appears just after powerup, or just after reset, which has the title "CMOS Setup Utility."	The DEL key has been accidentally pressed.	Cycle power again. The Display Station will power up normally.
The Display Station reset even though the power was not interrupted.	The CTRL-ALT-DEL keys were pressed twice at the same time.	This should never be done, unless you are attempting to reset the Display Station.
A:> appears instead of software.	A system floppy disk is inserted.	Remove disk and cycle power.

## Display

Symptom	Possible Causes	Solution
Characters are dim.	Computer screen is in direct light.	Change lighting .
Display is blank (PWR indicator is lighted).	Screen has overheated.	If Display Station is in direct sunlight, move it and allow it to cool.
	Display Station is set up for invalid video mode.	Reboot. Windows NT models: select VGA Mode Windows 95 models: press F8 when "Starting Windows 95" appears, then select Safe Mode. If Windows is now displayed, go into Control Panel, Display Settings, and change settings to the correct video driver and mode. Contact GE Fanuc's CIMPPLICITY hotline for more information.
	Screen saver is active.	Touch the touch screen, or a key on the keypad.

## Memory

Symptom	Possible Causes	Solution
Memory count during powerup self-test is incorrect.	Optional SIMM is installed incorrectly or is incompatible with the Display Station CPU.	Make sure that the appropriate memory is installed correctly.
Out of Memory message is displayed or insufficient memory error occurs during operation.	System ran out of memory for the application.	Check the memory requirements for the application. (Refer to the application documentation.) Install additional memory.
	Too many terminate and stay resident (TSR) programs running.	Modify the startup folder to use only those TSR applications that are really needed.

## Touch Screen

### Note

Operating temperature can affect touch screen calibration. If touch screen operation is slightly off, recalibrate it by running calibration from ELO Touchscreen in Control Panel.

Symptom	Possible Causes	Solution
Cursor does not respond at all to touch.	Touch screen disabled.	Make sure that documented default touch screen settings are selected. (See page 22.)
	Touch screen driver accidentally deleted.	Reinstall touch screen driver
	System is busy.	Press CTRL-ALT-DELETE once to view task list.
Cursor moves but does not follow your touch accurately.	Touch screen not calibrated properly.	Run calibration from ELO Touch Screen in Control Panel (see page 31).
Touch screen responds erratically to touch; cursor might not be visible.	Display Station is connected to a serial mouse, or touch screen settings are incorrect.	Disconnect serial mouse, connect a PS/2 mouse, and reboot.

## External PS/2 Mouse

Symptom	Possible Causes	Solution
Cursor does not respond to mouse movement	Mouse not plugged in.	Plug mouse into mouse port on Display Station and reboot.
	The type of mouse is not supported.	Use a PS/2 mouse.
	System is busy.	Press CTRL-ALT-DELETE to view task list.
	Mouse not detected.	Restart Display Station product with external mouse connected.

## Keyboard

Symptom	Possible Causes	Solution
External keyboard locks up	The type of keyboard is not supported.	Use a Key Tronic keyboard. (Most keyboards will work. However, we recommend a keyboard manufactured by Key Tronic.)
	Keyboard not plugged into keyboard port on Display Station.	Plug keyboard in.
	System is busy.	Press CTRL-ALT-DELETE to view task list.

## Communications

### PLC/CPU Connection

Symptom	Possible Causes	Solution
CIMPLICITY does not communicate with a PLC that has been autoconfigured (AUTOCONFIG/DEFAULT/I/O error).	The system is attempting to communicate with a 90-30 PLC using the SNP driver and a CIMPLICITY project.	<ol style="list-style-type: none"> <li>1. With the PLC powered up and connected to the Display Station, establish communication between the Display Station and PLC via the 90-30 SNP driver.</li> <li>2. Using a Hand-Held Programmer, toggle the Default I/O (Enable or Disable) configuration parameter for the CPU. Communications between the Display Station and the PLC will be stopped. (Communications are stopped when you toggle from Enable to Disable, or vice versa.)</li> <li>3. Power cycle the PLC.</li> </ol>
Communications between the host computer and the controller are unsuccessful.	COM port not configured in system.	Verify that the COM port is configured in the system.
	Cabling between computer and controller.	Verify that the cable between the computer and the controller is correctly wired.
	Baud rate and parity configured incorrectly.	Verify that the baud rate and parity on the computer are consistent with those on the controller.
	Wrong address.	Verify that the slave address is correct.

### MODBUS RTU Communications

Symptom	Possible Causes	Solution
Communications between the host computer and the controller are unsuccessful.	COM port not configured in system.	Verify that the COM port is configured in the system.
	Cabling between computer and controller.	Verify that the cable between the computer and the controller is correctly wired.
	Baud rate and parity configured incorrectly.	Verify that baud rate and parity on the computer are consistent with those on the controller.
	MODBUS port not configured for RTU communications.	Verify that the controller's MODBUS port is configured for RTU communications.
	Wrong address.	Verify that the slave address is correct.

## Network Communications

Symptom	Possible Causes	Solution
Conflicts on network.	IP Address not unique.	Change the IP address to a unique address. (Contact your system administrator if this or other settings need to be changed.)

## Printing

Symptom	Possible Causes	Solution
Printer will not turn on.	Cables not connected properly. Printer power cord not plugged in.	Ensure that the cables are properly connected and that the power cord is connected to the electrical outlet.
Printer will not print.	Printer is not turned on.	Turn on the printer
	Printer is not online.	Set the printer to online.
	The device drivers for your application are not installed.	Install the correct printer drivers for your application in Windows.
	Printer that is set up for a network is not connected to the network.	Connect the printer to the network.
	Printer cable is too long, unshielded, or defective.	Replace the cable.
Printer is offline.	Paper tray is empty.	Fill the paper tray with paper. Set printer to online.
Printer prints garbled information.	Correct printer drivers not installed.	Install the correct printer driver.
	Cable is not connected properly.	Ensure that the printer cable is connected properly to the computer.
	Problem specific to printer.	Run a printer self-test. Refer to the documentation provided with your printer for instructions. If the self-test fails, the problem is printer-specific. The printing section of the software documentation and in Windows online Help may also be helpful.

---

## Corrective Actions

### Enabling Touch Screen Operation

#### Reloading the Touch Screen Driver (Windows 95)

1. Go to the web site **www.elotouch.com** and download the newest driver “Monitor Mouse for Windows 95.” Unzip the files to a floppy disk.
2. Unplug mouse if connected. Insert the disk in the Display Station and go to Start, Run, and type **a:\setup.exe**.
3. Select COM2.
4. Reboot when prompted. To calibrate, double click on the Elo Touch icon in the Control Panel. Do not use a sharp object to calibrate the touch screen.

#### Reloading the Touch Screen Driver (Windows NT)

Follow instructions for loading the Windows 95 touch driver, except download “Monitor Mouse for Windows NT.” Calibrate in the same manner as for Windows 95 systems.

### Calibrating the Touch Screen

During the first time powerup of the Display Station, you might need to calibrate the touch screen. To do this, connect an external PS/2 mouse or a PC AT keyboard and complete the following steps:

1. Click the Start button. (If you are using a keyboard, press CTRL-ESC to bring up the Start menu.)
2. Go to Settings and select Control Panel.
3. Select the ELO Touchscreen icon.
4. Press ENTER to run the calibration. Follow the instructions presented by the calibration program.

### CMOS Checksum Error

If the CMOS battery has failed, the following error messages will be displayed on the screen:

```
CMOS checksum error - Defaults loaded
```

```
CMOS battery failed
```

If you see the above message, you can still operate the Display Station by pressing the DELETE key and manually setting up the system. (You will need to set up the computer each time the system is powered up.) For setup parameters, refer to “BIOS Settings.”

*This battery has a lifetime of up to 10 years under normal operating conditions. The battery is not field replaceable. The Display Station unit must be returned to GE Fanuc to correct the problem.*

---

# Frequently Asked Questions

## Hardware FAQs

*My touch screen isn't working. What should I do?*

Ensure that the Elo Touch settings (in the Control Panel, double click the Elo Touch icon) are set as described in "Touch Screen Driver for Windows" on page 22.

*Where is the right mouse button when using the touch screen?*

This feature is not supported on the touch screen.

*Can I use an external mouse and the touch screen at the same time?*

Yes. A external PS/2 mouse can be used with the touch screen if the system is rebooted after it is connected.

*How do I clean the touch screen?*

Touch screens can be wiped down with a clean cloth or paper towel dampened with water or glass cleaner.

*How do I upgrade the Touch Display RAM?*

All Touch Display products have at least 32MB of RAM installed in the factory. You can order additional RAM with your initial order or upgrade at a later time. Currently, you can upgrade to 64MB (IC752RAM032) or 128MB (IC752RAM128) of RAM.

*My Touch Display unit has a 1.2GB hard drive. How can I get a larger drive?*

Hard drives must be installed in the factory to retain the Touch Display warranty. An upgrade to a 2GB drive is available. To upgrade your drive, send the Touch Display product to the factory and order the upgrade part number (IC752HDD200). Touch Display products can be ordered initially to include this upgrade.

*Can I upgrade the CPU in my Touch Display?*

All Touch Display products contain at least Pentium 133 CPUs. Upgrades to Pentium 200 are available. All CPU upgrades must be done in the factory to retain the warranty.



---

## Software FAQs

*What HMI software comes preloaded on the Touch Display product?*

Beginning in mid-February 1997, all units come preloaded with the full point count version of HMI software. You can get either Windows '95 or Windows NT operating system with the development/runtime packages. All Touch Display products come with server packages but can be operated as viewers.

*Will Display Station products with limited point counts be offered?*

There are no plans for this at this time.

*I am using the touch screen and would like to know if I can log on to an NT System without a keyboard. Can I do this?*

All systems have autologon enable for Administrator with **GE** as the password. For details, see page 20.

To disable the screen logon message, refer to the CIMPPLICITY Web page at <http://www.cimplicityhmi.com/appnote/logon.htm>. The application note provided at this Web site describes how to create a default logon for the operating system that also acts as a logon for CIMPPLICITY so that you only need to turn on the machine to have CIMPPLICITY come up and be ready for use.

*I heard that there is now a longer period that the software will run without authorization. What are the details?*

You should go ahead and register your CIMPPLICITY software. The period of four days starts when CIMPPLICITY is first loaded. Your system will default to the two-hour limit because the four days will have expired.

## Specifications

<b>Features</b>	
Microprocessor	Pentium 133 MHz
Math Coprocessor	built in
User memory	32 MB
Operating System	Microsoft Windows 95 or Microsoft Windows NT
Hard Disk	1.2GB
ISA bus card slots	Three full length slots available for additional cards.
PCI Bus Card Slots	One full length and one half-length slot available for additional cards
Total current available for sharing by user cards	+5 VDC, 1.5A approx. +12 VDC, 1.0A approx. -12 VDC, 0.3A approx.
<b>Display</b>	
Type	VGA (640x480 pixel) Color TFT (thin film transistor) active matrix LCD
Area	211.2 x 158.4mm, 10.4" diagonal
<b>Power Requirements</b>	
AC Input	85 to 250 VAC, 110 W, Auto-ranging, 47 to 63 Hz
Fuse Rating	3.15A (90 to 132 VAC) 2 A (180 to 250 VAC.)
Inrush	17 A at 110 VAC, 34 A at 220 VAC
<b>Ports</b>	
Parallel Ports	One LPT1
Serial Ports	One external RS232 port: COM1
Keyboard Port	5-pin DIN
Floppy Disk Interface	3.5 inch, 1.44MB via 37-pin D-type connector configured as drive A:
LAN Network	10baseT (twisted pair) and 10base2 (coax)
<b>Environmental</b>	
Operating Temperature	Ambient working temperature range 0 to 40 °C
Relative Humidity	5 to 85% non-condensing
Drop Test	1 meter drop onto any face within packaging

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